

**This is an update to your current healthcare benefits. Please keep with your member handbook.**

### **Enrollment in the SMMC Long-Term Care Program**

The SMMC Long-Term Care (LTC) program provides nursing facility services and home and community-based care to elders and adults (ages 18 years and older) with disabilities. Home and community-based services help people stay in their homes, with services like help with bathing, dressing, and eating; help with chores; help with shopping; or supervision.

We pay for services that are provided at the nursing facility. If you live in a Medicaid nursing facility full-time, you are probably already in the LTC program. If you don't know, or don't think you are enrolled in the LTC program, call Member Services. We can help you.

The LTC program also provides help for people living in their home. But space is limited for these in-home services, so before you can receive these services, you have to speak to someone who will ask you questions about your health. This is called a screening. The Department of Elder Affairs' Aging and Disability Resource Centers (ADRCs) complete these screenings. Once the screening is complete, the ADRC will notify you about your wait list placement or provide you with a list of resources if you are not placed on the wait list. If you are placed on the wait list and a space becomes available for you in the LTC program, the Department of Elder Affairs Comprehensive Assessment and Review for Long-Term Care Services (CARES) program will ask you to provide more information about yourself to make sure you meet other medical criteria to receive services from the LTC program. Some enrollees do not have to complete the screening or wait list process if they meet all other LTC program eligibility requirements. For more information on Screening Exceptions in the LTC Program, visit the Agency's web page at [https://ahca.myflorida.com/Medicaid/statewide\\_mc/ltc\\_scrn.shtml](https://ahca.myflorida.com/Medicaid/statewide_mc/ltc_scrn.shtml). For example:

1. Are you 18, 19, or 20 years old?
2. Do you have a chronic debilitating disease or condition of one or more physiological or organ systems?
3. Do you need 24-hour-per-day medical, nursing, or health supervision or intervention?

If you said "yes" to all three questions, you may contact CHA to request an assessment for the LTC program. Once you are enrolled in the LTC program, we will make sure you continue to meet requirements for the program each year.

You can find the phone number for your local ADRC using the following map. They can also help answer any other questions that you have about the LTC program. Visit [https://ahca.myflorida.com/Medicaid/statewide\\_mc/smmc\\_ltc.shtml](https://ahca.myflorida.com/Medicaid/statewide_mc/smmc_ltc.shtml) for more information.

**AGING AND DISABILITY RESOURCE CENTERS (ADRC)**

**PSA 1**  
 Northwest Florida Area Agency on Aging, Inc.  
 5090 Commerce Park Cir.  
 Pensacola, FL 32505  
 (850) 494-7101  
[www.nwflaaa.org](http://www.nwflaaa.org)

**PSA 2**  
 Advantage Aging Solutions  
 2414 Mahan Dr.  
 Tallahassee, FL 32308  
 (850) 488-0055  
[www.aaanf.org](http://www.aaanf.org)

**PSA 3**  
 Elder Options  
 100 S.W. 75th St., Ste. 301  
 Gainesville, FL 32607  
 (352) 378-8649  
[www.agingresources.org](http://www.agingresources.org)

**PSA 4**  
 Elder Source, The Area Agency on Aging of Northeast Florida  
 10688 Old St. Augustine Rd.  
 Jacksonville, FL 32257  
 (904) 391-8600  
[www.myeldersource.org](http://www.myeldersource.org)

**PSA 5**  
 Area Agency on Aging of Pasco-Pinellas, Inc.  
 9549 Koger Blvd., Gadsden Bldg., Ste. 100  
 St. Petersburg, FL 33702  
 (727) 570-8886  
[www.agingcarefl.org](http://www.agingcarefl.org)

**PSA 6**  
 Senior Connection Center, Inc.  
 8928 Brittany Way  
 Tampa, FL 33619  
 (813) 740-3888  
[www.seniorconnectioncenter.org](http://www.seniorconnectioncenter.org)

**PSA 7**  
 Senior Resource Alliance  
 3319 Maguire Blvd., Ste. 100  
 Orlando, FL 32803  
 (407) 514-1832  
[www.seniorresourcealliance.org](http://www.seniorresourcealliance.org)

**PSA 8**  
 Area Agency on Aging for Southwest Florida, Inc.  
 2830 Winkler Ave, Ste. 112  
 Fort Myers, FL 33916  
 (239) 652-6900  
[www.aaaswfl.org](http://www.aaaswfl.org)

**PSA 9**  
 Area Agency on Aging of Palm Beach/Treasure Coast, Inc.  
 4400 N. Congress Ave.  
 West Palm Beach, FL 33407  
 (561) 884-5885  
[www.youragingresourcecenter.org](http://www.youragingresourcecenter.org)

**PSA 10**  
 Aging and Disability Resource Center of Broward County, Inc.  
 5300 Hiatus Rd.  
 Sunrise, FL 33351  
 (954) 745-9567  
[www.adrcbroward.org](http://www.adrcbroward.org)

**PSA 11**  
 Alliance for Aging, Inc.  
 780 N.W. 107th Ave., Ste. 214,  
 2nd Floor  
 Miami, FL 33172  
 (305) 670-8500  
[www.allianceforaging.org](http://www.allianceforaging.org)