

Changes to this handbook

We understand how important it is to know about updates and changes to your Clear Health Alliance benefits. We have made the below changes to the information listed in this member handbook.

Benefit changes

- “Good Cause Disenrollment” is now “For Cause Disenrollment” under **Section 8: Leaving Our Plan (Disenrollment)**.
- You can leave our plan at any time for the following For Cause Disenrollment reasons¹:
 - We do not cover a service for moral or religious reasons.
- The following For Cause Disenrollment reasons were removed:
 - You are getting care at this time from a provider that is not part of our plan but is a part of another plan.
 - You are an American Indian or Alaskan Native.

¹ For the full list of For Cause Disenrollment reasons, please see Florida Administrative Rule 59G-8.600: flrules.org/gateway/RuleNo.asp?title=MANAGED_CARE&ID=59G-8.600