



clearhealthalliance.com/member

Member Handbook Update

Please read this with care and keep it with your member handbook.

The address for Clear Health Alliance listed under **Important contact information** on page <3> has changed to the below:

Miami Dolphin Sweetwater
11430 NW 20th St., Suite 300
Miami, FL 33172

Cellular phone service under **Section 12: Your plan benefits: Managed Medical Assistance Services** on page <49> has changed:

Members who would like to sign up for the federal Lifeline Program may do so to receive a free cell phone with monthly data, minutes, and text messages.

Do you have questions?

Call Member Services at **844-406-2398 (TTY 711)**, Monday through Friday from 8 a.m. to 7 p.m. Eastern time.

Clear Health Alliance serves Medicaid families and Long-Term Care (LTC) adult members in Florida under the Statewide Medicaid Managed Care (SMMC) LTC and Managed Medical Assistance (MMA) programs. Florida Medicaid members living with HIV or AIDS also get coverage through Clear Health Alliance.