



Simply Healthcare Plans  
Better Health  
Clear Health Alliance

## Bulletin

8/1/2017

HIPAA 5010 Requirements

### Mandatory 5010 Requirements Effective August 1, 2017!

The Plan is ending its grace period on HIPAA 5010 requirements effective August 1, 2017 and will begin to reject claims submissions not in conformance with layout requirements.

The plan is working with the Agency for Health Care Administration (AHCA) to ensure compliance with billing requirements and improve information received through the Agency's Encounter process.

Ensuring standardized data will improve the acceptance rate for encounters and provide downstream benefits to providers by ensuring your services are captured correctly and completely.

The plan has identified the top 3 most common errors found in 837, CMS 1500 and UB04 claims

#### # 1. Billing Provider Address

The Billing Provider Address must be reported using a unique Physical location. A PO Box or Lock Box address will be rejected.

**837:** Billing Address Loop must be a physical address  
**CMS 1500:** Box 33 must be a physical address  
**UB04:** Box 1 must be a physical address.

#### # 2. Zip Code

The Billing Provider and Service Facility Zip Code values must be reported using the full nine digits, which is the Zip Code including the plus-four (+4) code.

**837:** Zip Code must include 9 digits.  
**CMS 1500:** Box 33 must include 9 digits.  
**UB04:** Box 1 must include 9 digits.

#### # 3. Taxonomy

The Agency and CMS recommend providers include the taxonomy code as it is used to match an NPI to a specific Medicaid ID.

Providers are encouraged to review the full 5010 requirements to ensure complete compliance.

### Frequently Asked Questions •••

#### Will this affect where my payments are going?

- No, you provided the plan with a copy of your W9 which is used and will continue to be used to mail your payments.

#### What is the +4 number required on Zip Code?

- It is the number submitted by the provider to AHCA at the time of enrollment to denote a specific location where services are rendered.

#### What if I don't know what my +4 number is?

- You can your Local Medicaid Program Office or review the Provider Master List found on the Agency's website:  
[http://portal.flmmis.com/FLPublic/Provider\\_ManagedCare/Provider\\_ManagedCare\\_Registration/](http://portal.flmmis.com/FLPublic/Provider_ManagedCare/Provider_ManagedCare_Registration/)

#### Can I include 9998 or 0000 as the +4 on the zip code field?

- No, these digits will automatically create an error in the claim/file.

#### What if I need assistance?

- Contact your local Provider Relations Rep or call our Provider Services team at 1-877-915-0551, Option 1

Mailing Address:  
9250 W. Flagler Street  
Suite 600  
Miami, FL 33174-3460

## Contact Us

Provider Services: (877) 915-0551

Eligibility Verification, Prompt # 1

Referrals and Authorizations, Prompt # 2

Claims Status, Prompt # 3

Provider Relations, Prompt # 4

Pharmacy Department, Prompt # 5

Email: [provideradministration@simplyhealthcareplans.com](mailto:provideradministration@simplyhealthcareplans.com)