



Bulletin

Simply Healthcare Plans

8/1/2017

Patient Centered Medical Home (PCMH)

Patient Centered Medical Home

The Patient-Centered Medical Home (PCMH) is a care delivery model whereby patient treatment is coordinated through their primary care physician to ensure they receive the necessary care when and where they need it, in a manner they can understand. The objective is to have a centralized setting that facilitates partnerships between individual patients, and their personal physicians, and when appropriate, the patient's family.

Providers are required to submit their PCMH accreditation documentation to the Health Plan to ensure the Plan has the most current information in file.

Your PCMH documentation can be mailed, e-mailed, or faxed to the Plan, please be sure it includes:

- PCMH Certificate from the Accrediting Agency
- Effective and Expiration date of the accreditation
- Providers deemed covered by the accreditation

Please review and submit documentation accordingly.

Our goal is to "simply" provide excellent service to our partners.

Contact Us

Provider Services: (877) 915-0551

Eligibility Verification, Prompt # 1

Referrals and Authorizations, Prompt # 2

Claims Status, Prompt # 3

Provider Relations, Prompt # 4

Pharmacy Department, Prompt # 5

Email: provideradministration@simplyhealthcareplans.com

Frequently Asked Questions ●●●

Who can obtain PCMH certification?

The Patient Centered Medical Home (PCMH) program is for practices that provide first contact, continuous, comprehensive, whole person care for patients across the practice.

Why should I obtain PCMH certification?

One of the biggest reasons to become a PCMH is to improve patient outcomes.

What agencies currently provide PCMH accreditation?

The following three agencies provide PCMH accreditation:

AAAHC

<https://www.aaahc.org/accreditation/>

Joint Commission

<https://www.jointcommission.org/>

NCQA

<http://www.ncqa.org/programs/recognition/practices/patient-centered-medical-home-pcmh>

When can I obtain PCMH certification?

As soon as your practice has the necessary documentation, you should contact one of the three accreditation agencies.

What if I need assistance?

- You may contact your local Provider Relations Representative or call our Provider Services team at 1-877-915-0551, Option 1.