



Bulletin

Simply Healthcare Plans, Inc
d/b/a Clear Health Alliance
Better Health, Inc

9/7/2017

Preparation for the Hurricane

Attention: Preparation for the Hurricane!

Due to the State of Emergency issued by Governor Scott, services for Simply Healthcare Plans, Inc, d/b/a Clear Health Alliance and Better Health, Inc. members related to Hurricane Preparedness, such as medications, diabetic supplies, respiratory supplies, wound supplies and home health services should be provided in a manner that will ensure continuity of care. Members should be advised they can refill medications early to ensure they have an adequate supply with them during and after the storm. While these items do not require prior authorization during the time period beginning 9/7/17 through 9/12/17, please send information to Plans precertification department for inclusion into a retro-authorization to ensure proper payment after the storm has passed.

***Our goal is to “simply”
provide excellent
service to our partners.***

Contact Us		
<p>Provider Services: (877) 915-0551 Eligibility Verification, Prompt # 1 Referrals and Authorizations, Prompt # 2 Claims Status, Prompt # 3 Provider Relations, Prompt # 4 Pharmacy Department, Prompt # 5</p>		
<p>Email: provideradministration@simplyhealthcareplans.com</p>		