

SPEAKING YOUR LANGUAGE



It helps when you can speak with your doctor in your language. You need to understand the information given to you about your health. You will know what questions to ask. This helps you understand what you need to do to take care of yourself. Your doctor will know what is important to you.

Clear Health Alliance wants to be sure you get the most out of your care. We help members communicate in over 100 languages. We also handle calls from people who have trouble hearing. This is all free to you.

WHAT TO DO IF YOU NEED AN INTERPRETER?

- Call Member Services at 1-877-577-9043
 - This phone number is on the back of your insurance card
 - Let us know which language you need
 - We will get an interpreter on the phone for you
 - You can call from the doctor's office
- Remember you do not pay for this service

It is important that you can speak with your doctor. We can help. This will help you get the best care possible.

