



Bulletin



Simply Healthcare Plans dba Clear
Health Alliance, Inc.

6/1/2015

Code Editing Enhancements!

Simply Healthcare Plans dba Clear Health Alliance, Inc. currently uses a comprehensive nationally recognized code auditing system to ensure consistent physician and facility reimbursement by automatically evaluating provider claims in accordance with accepted industry coding standards. The purpose of this update is to notify you that we are enhancing our code-editing technology to better enforce existing payment guideline.

What this means to you: No immediate action necessary – pass this information to your office staff for awareness.

Our goal is to “simply” provide excellent service to our partners.

Contact Us

Provider Contact Center:

(877) 915-0551

Eligibility Verification, Prompt # 1

Referrals and Authorizations, Prompt # 2

Claims Status, Prompt # 3

Provider Services, Prompt # 4

Pharmacy Department, Prompt # 5

FAQ



What is the impact of this change?

Claims will be reviewed to:

- Reinforce compliance with standard code edits and rules
- Ensure correct coding and billing practices are being followed
- Determine the appropriate relationship between thousands of medical, surgical, radiology, laboratory, pathology and anesthesia codes
- Ensure compliance with industry standards

What are the sources for these polices?

Correct coding guidelines are established by:

- The Centers for Medicare and Medicaid Services (CMS)
- The American Medical Association (AMA) CPT® Coding Guidelines
- National and Local Coverage Determinations (NCD/LCDs)
- National specialty and academy guidelines

Mailing Address:

1701 Ponce de Leon Blvd.

Coral Gables, FL 33134

Email: provideradministration@simplyhealthcareplans.com